

PART 1 Please complete this section and enclose it in your parcel.

ORDER NUMBER:

BILLING ADDRESS

Name:

Telephone:

Email:

Address:

Postcode:

RECEIVE YOUR REFUND FASTER BY RETURNING TO ANY OF OUR STORES.

To return your goods, please follow the instructions below:

- Write your order number.
- Complete Parts 1 and 2 and indicate your reason for the return using the key below.
- Detach Part 1 and enclose it within your parcel. Part 2 is your receipt.
- Repackage the goods into the original packaging, attach the address label in Part 3 to the outside of the parcel and return to the address shown.

Quantity	Product Reference	Return description	Reason Code*
1	180345	Does not turn off at boil	H

***PLEASE GIVE YOUR REASON(S) FOR RETURNING EACH ITEM, USING THE KEY:**

- | | | |
|----------------------------|---------------------------|-----------------------------------------------|
| A. Unwanted | D. Not as expected | G. Faulty (not working from new) |
| B. Incorrect item | E. Damaged | H. Faulty (developed fault during use) |
| C. Arrived too late | F. Missing Parts | I. Other (Please specify) |

Signature:

Date:



PART 2 Please keep this part for your records and ensure that you obtain a proof of postage from the post office.

Quantity	Product Reference	Description

PART 3 Return label

Except in cases of damaged or faulty goods, any return postage cost incurred is non-refundable unless informed otherwise.

Goods are your responsibility until they reach our warehouse, so please ensure that you package them well to prevent any damage in shipping.

**Robert Dyas Distribution Centre
Swallowdale Lane
Hemel Hempstead
Hertfordshire
HP2 7FZ**